

Freight Truck Shipping Options



Option 1 – **Dock-to-Dock** is the least expensive and refers to your receiving area having a "dock high" area, where the truck backs up, unloads directly from the trailer straight across to your dock. If you do not have a dock, you or your staff "do have an option" to provide a fork lift or physically off load the product (s) from the end of the truck. BUT, if this is not an option for you or your staff, you may need to order a truck with option 2



Option 2 – **Lift Gate Service.** This is a truck with the "elevator" tail gate that brings your product from the back of the truck to the ground. Once it is on the ground, **it is your responsibility to bring it into your building.** This type of truck typically adds additional charges to the shipping bill, depending on which carrier we use in your area. If you don't have a dock area, but you **do have a forklift** or are willing to unload the product yourself, you can avoid the lift gate fee.



Option 3 – **LTL Inside Delivery** means the driver will attempt to bring your product **into the front door of your building, providing the front door is wide enough to allow for a palleted delivery.** Once inside, the Driver may place product where you want it, only on the first floor, but, it is at his discretion. He will **not unwrap, uncrate or haul away** any wrapping or pallet materials. This service can add an additional charges **TBD.** Freight companies may not make inside delivery into buildings with special flooring such as marble or plush carpeting without special provisions. Products can be delivered to multi-story levels by freight elevator only, and may have additional charges **TBD.** Your product will not be unwrapped, uncrated and packaging materials will not be removed. Driver may or may not, at his discretion, deliver your product to its final location.

Delivery up or down stairs is at the discretion of the freight company in your area. These types of deliveries usually require 2 drivers and can add additional fees TBD. Please notify customer service in advance should you require this service.

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Option 4 – **White Glove Delivery & Installation Service.**

This service may or may not include all inbound freight charges, receiving of your shipment, inspection for damages, filing of any freight claims, call you for a scheduled delivery time frame, inside deliver, assemble and place the product exactly where you want it. We will dispose of all packing materials in your company dumpster.



Option 5 – **Residential Deliveries.** Residential deliveries that

come by truck (non-UPS or Fed-Ex) require a lift gate. Most transportation companies charge an additional fee for residential deliveries, in addition to the lift gate truck charge. These fees also apply to churches, schools, hospitals and universities, private residences, apartments, camps, and other such locations not generally recognized as commercial business locations.



Option 6 – **Notify Before Delivery.** Carrier will contact you prior to delivery to advise or schedule a delivery time frame and date.



Option 7 – **COD Fee** - Carrier, at the request of the consignor, will collect a COD amount from the consignee and an additional fee will be applied.

NOTE: Unless otherwise arranged, we ship FOB Origin, prepay freight and add. This means we pay the freight charges and add them to your invoice. You own the merchandise while it is in transit. If there are any damage claims, you as the buyer, file against the trucking company and will receive compensation directly from them. We do this because we are not there personally to inspect/accept the shipment when it arrives. We do not know your dock, receiving conditions or staffing.